

## JOB VACANCY – VICTORIAN ABORIGINAL HEALTH SERVICE



Position Title:	Case Manager
Location:	Preston (Melbourne)
Employment Status:	Full-time
Reports To:	Clinical Coordinator

### About the Organisation

The Victorian Aboriginal Health Service (VAHS) was established in 1973 to address the specific medical needs of Victorian indigenous communities. The organisation has expanded steadily over past 40 years to provide a comprehensive range of medical, dental and social services for our community.

As well as providing a variety of medical services, VAHS is committed to supporting the well-being of the community through contributions to community events and activities. VAHS is also committed to assisting research into the ongoing needs of the community.

### About the Opportunity

The role of the **Case Manager** will form part of the VAHS Family Counselling Services (FCS) multi-disciplinary team which includes psychologists, counsellors, financial wellbeing workers, drug and alcohol workers, general practitioners and psychiatrists. The case manager will be part of an already established dynamic health service environment, and will be supported and informed by the VAHS Model of Care to develop and deliver comprehensive case management to VAHS clients.

### Key Selection Criteria

To be considered for this role you must have the following;

- Demonstrated ability to work with vulnerable client groups, including the provision of holistic support services and addressing general client needs.
- Demonstrated knowledge of Aboriginal Community Controlled Health services and ability to communicate sensitively and effectively with Aboriginal and Torres Strait Islander people
- Experience that demonstrates your knowledge in effective case management.
- Working knowledge of the mental health and drug and alcohol service system and the range of treatment options available.
- Demonstrated ability to work as part of an inter-professional team, including knowledge and understanding of the roles and contributions of other professionals.
- Demonstrated effective verbal and written skills with particular emphasis on interpersonal communication skills, confidentiality and record keeping.
- Demonstrated experience and expertise, understanding of, and sensitivity to client cultural values and approaches to the Aboriginal mental health and social and emotional needs of complex, marginalized clients
- Well-developed skills in the theory and application of a range of counselling and treatment orientations. Demonstrated understanding of a holistic approach to mental health
- High level of interpersonal skills and demonstrated ability to successfully engage with clients, their carers, extended family members, members of the general community and other involved professionals
- Demonstrated capacity to work flexibly, collaboratively and effectively as part of a multi-disciplinary team in a dynamic a challenging environment.
- A professional standard of report writing and verbal and written skills.

- Well-developed computer skills
- Capacity to work under pressure and develop creative and flexible solutions to complex problems
- Knowledge of, and demonstrated understanding and commitment to the principles of equity, diversity and occupational health and safety.
- Sound networking skills

### **Qualifications, Licenses and Registrations**

- Diploma in AOD or related field, or equivalent relevant experience
- Higher qualifications in Human Services, Social Work, Counselling, Occupational Therapy or Mental Health Nursing (desirable)
- Demonstrated practical experience working with vulnerable clients associated with drug and alcohol and mental health conditions
- Current Victorian Driver's License
- Current Working with Children Check & National Police Check

### **How to Apply**

Applications can be submitted to:

Employment @vahs.org.au before Monday 9am, 8th October 2018. Request for position description can be made via employment @vahs.org.au.